



C I T Y O F  
**RENO**  
Memorandum

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**DATE:** January 9, 2025

**TO:** Mayor and City Council

**THROUGH:** Jackie Bryant, City Manager

**FROM:** Kaytlin Canner, Clean and Safe Manager  
Cynthia Esparza, Chief Equity and Community Relations Officer

**DEPT:** City Manager's Office

**SUBJECT:** December 2024 City Walk Outcomes

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City Walks proactively assess concerns in real-time, identify solutions, improve the quality of life for residents, and expediate services to vulnerable populations. City Walks occur weekly, Monday through Thursday.

- Monday and Wednesday walks are coordinated based on service requests. These walks may occur anywhere within the City of Reno, including DEEDS coordinated areas.
- Tuesday and Thursday walks are dedicated to areas within the Business Improvement District (BID). Locations are coordinated by the Downtown Reno Partnership.

The following is an overview of City Walk outcomes for December 2024.

**Monday, December 2**

- Locations: Eighth Street Park, 8<sup>th</sup> Street, Record Street, and 7<sup>th</sup> Street
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Parks and Recreation – Park Rangers
  - Reno Police Department
- Outcomes:
  - 8 individuals were contacted and declined services
  - 9 nuisance vehicles were issued 24-hour notice postings
  - 1 nuisance vehicle was towed
  - 2 vehicles departed upon staff arrival

### **Tuesday, December 3, with the Downtown Reno Partnership**

- Locations: Virginia Street and Sierra Street
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
  - Housing and Neighborhood Development
- Outcomes:
  - 2 individuals were contacted
    - 1 individual was transported to the Cares Campus
    - 1 individual declined services
  - 1 individual was issued a citation for sitting/lying down on a public sidewalk and shopping cart possession

### **Wednesday, December 4**

- Locations: 7<sup>th</sup> Street and Sutro Street
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 2 individuals were contacted
    - 1 individual is actively working with the Washoe County HOPE team
    - 1 individual declined services
  - 2 nuisance vehicles were issued 24-hour notice postings
  - 1 abandoned vehicle was issued a 72-hour notice posting

### **Thursday, December 5, with the Downtown Reno Partnership**

- Locations: Vine Street, 3<sup>rd</sup> Street, 6<sup>th</sup> Street, and Bell Street
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
  - Housing and Neighborhood Development
- Outcomes:
  - 3 individuals were contacted and declined services
  - 2 nuisance vehicles were issued 24-hour notice postings
  - 1 nuisance vehicle was towed

### **Monday, December 9**

- Locations: Eighth Street Park, 8<sup>th</sup> Street, Record Street, and 7<sup>th</sup> Street

- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Parks and Recreation – Park Rangers
  - Reno Police Department
- Outcomes:
  - 5 individuals were contacted and declined services

**Tuesday, December 10, with the Downtown Reno Partnership**

- Locations: 4<sup>th</sup> Street from University Way to Wells Avenue
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 8 individuals were contacted and declined services
  - 1 citation issued for sitting/lying down on a public sidewalk

**Thursday, December 12, with the Downtown Reno Partnership**

- Locations: Along the river path behind Aces Stadium
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 9 individuals were contacted and declined services

**Tuesday, December 17, with the Downtown Reno Partnership**

- Locations: Vine Street, 6<sup>th</sup> Street, and Bell Street
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Housing and Neighborhood Development
  - Reno Police Department
- Outcomes:
  - 4 individuals were contacted and declined services

**Wednesday, December 18**

- Locations: Eighth Street Park, 8<sup>th</sup> Street, Record Street, and 7<sup>th</sup> Street

- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Parks and Recreation – Park Rangers
  - Reno Police Department
- Outcomes:
  - 4 individuals were contacted
    - 1 individual is actively working with the Karma Box Project
    - 3 individuals declined services
  - 4 nuisance vehicles were issued 24-hour notice postings
  - 1 nuisance vehicle was towed

### **Monday, December 23**

- Locations: Eighth Street Park, 8<sup>th</sup> Street, Record Street, and 7<sup>th</sup> Street
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Parks and Recreation – Park Rangers
  - Reno Police Department
- Outcomes:
  - 4 individuals were contacted
    - 1 individual is working with the Karma Box Project to secure housing
    - 4 nuisance vehicles were issued 24-hour notice postings

### **Tuesday, December 24, with the Downtown Reno Partnership**

- Locations: 4<sup>th</sup> Street from University Way to Wells Avenue
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 5 individuals were contacted and declined services

### **Thursday, December 26, with the Downtown Reno Partnership**

- Locations: Believe Plaza, AT&T, and Lovers Lane Alley
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
- Outcomes:
  - 2 individuals were contacted and declined services
  - 2 code enforcement cases were created due to property maintenance or nuisance concerns

- Graffiti and debris

### **Monday, December 30**

- Locations: 7<sup>th</sup> Street and Sutro Street
- Departments in Attendance:
  - City Manager's Office – Clean and Safe
  - Code Enforcement
  - Reno Police Department
- Outcomes:
  - 8 individuals were contacted
    - 1 individual is interested in Safe Camp, and Clean and Safe is working on getting them approved
    - 1 individual is actively working with Clean and Safe to secure housing
    - 6 individuals declined services
  - 4 nuisance vehicles were issued 24-hour notice postings
  - 1 code enforcement case was created due to property maintenance or nuisance concerns
    - Encampments